



THE QUEEN'S MEDICAL CENTER

FOR IMMEDIATE RELEASE

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THE QUEEN'S MEDICAL CENTER AND THE QUEEN'S MEDICAL CENTER-WEST O'AHU AWARDED FIVE-STAR RATINGS BY THE CENTERS FOR MEDICARE & MEDICAID SERVICES

HONOLULU - The Centers for Medicare & Medicaid Services (CMS) has awarded The Queen's Medical Center and The Queen's Medical Center – West O'ahu a five-star rating for overall hospital quality.

The recognition comes in the December 2017 *Hospital Compare* Overall Hospital Quality Star Rating.

“This is very good news for The Queen's Medical Center and The Queen's Medical Center-West O'ahu,” said Leslie B. Chun M.D., Chief Medical Officer & Chief Quality Officer, The Queen's Medical Center. “Less than 10% of our nation's 4500 hospitals receive this honor. This is something to be very proud of, and is recognition of the very high level of care provided by our dedicated physicians, nurses, and staff.”

CMS developed the Overall Hospital Quality Star Rating to reflect comprehensive quality information about the care provided in US hospitals. The rating system examines quality measures such as safety and wait times, and summarizes them into a star rating.

There are 57 measures spread across 7 comprehensive domains (Mortality, Readmission, Safety of Care, Patient Experience, Efficient Use of Medical Imaging, Timeliness of Care, Effectiveness of Care).

Queen's scored above the national average in Readmission, Safety of Care, Patient Experience, and Efficient Use of Medical Imaging.

For more information about the Overall Hospital Quality Star Rating, please see the *QualityNet* website Overall Hospital Ratings Overview section at <https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier2&cid=1228775183434>.

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The Queen's Medical Center (Queen's), a 501(c)(3) non-profit corporation established in 1859 by Queen Emma and King Kamehameha IV, is an acute care medical facility accredited by The Joint Commission. The facility is licensed for 575 acute beds and serves as the major tertiary and quaternary referral center for cancer, cardiovascular disease, neuroscience, orthopaedics, surgery,



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emergency medicine and behavioral health medicine. It is the state's designated trauma center verified as Level I by the American College of Surgeons. It has the only organ transplantation program in Hawaii. Queen's is a major teaching hospital, serving as a clinical training site for the residency programs sponsored by the John A. Burns School of Medicine at the University of Hawaii. Queen's is the only hospital in Hawaii to achieve Magnet® status – the highest institutional honor for hospital excellence – from the American Nurses Credentialing Center.