

FOR IMMEDIATE RELEASE

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## THE QUEEN'S MEDICAL CENTER REINFORCES THAT AMBULANCE BAY TRIAGE TENTS ARE FOR PATIENTS EXHIBITING SIGNS OF SICKNESS

Healthy Individuals Asked to Refrain from Tent Visits

HONOLULU – The Queen's Medical Center wants to reinforce that the triage tents set up in the ambulance bay of our Punchbowl hospital are only for those exhibiting signs of sickness, specifically flu-like symptoms.

From there, potential patients will be examined as appropriate and given medical care.

We also want to emphasize that we are still following COVID-19 screening guidelines which include travel to high-risk areas and exposure to known cases. If you are a healthy individual, we ask that you refrain from visiting the tents which are only for those seeking medical treatment.

**If you have specific questions, you can contact us via our COVID-19 infoline at 808-691-2619.** Information will be updated daily. Also, effective immediately, clinicians will be available to speak to callers 24-7.

Latest information is also posted for our internal and external communities at <u>www.queens.org/covid19</u>.

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The Queen's Medical Center (Queen's), a 501(c)(3) non-profit corporation established in 1859 by Queen Emma and King Kamehameha IV, is an acute care medical facility accredited by The Joint Commission. The facility is licensed for 575 acute beds and serves as the major tertiary and quaternary referral center for cancer, cardiovascular disease, neuroscience, orthopaedics, surgery, emergency medicine and behavioral health medicine. It is the state's designated trauma center verified as Level I by the American College of Surgeons. It has the only organ transplantation program in Hawaii. Queen's is a major teaching hospital, serving as a clinical training site for the residency programs sponsored by the John A. Burns School of Medicine at the University of Hawaii. Queen's is the only hospital in Hawaii to achieve Magnet® status – the highest institutional honor for hospital excellence – from the American Nurses Credentialing Center.